

23 October 2020

Councillors' Connection

Contents

- **Announcement re Tier 2 restrictions (removed due to imminent introduction of Tier 3 – later announcement expected)**
- **Access a wide range of Council services online with MyAccount!**
- **New glass recycling facility now available in Lady Bay**
- **Celebrate this Halloween safely**
- **Support Local Businesses and Continue to Shop Locally, Shop Safely and support your favourite outlets**
- **J9 network seeking to find more safe spaces for domestic abuse victims**
- **Volunteers needed to sustain vital community support**
- **Have your say on future electric car charging points in Rushcliffe**

All the latest information for residents is available at www.rushcliffe.gov.uk/coronavirus or over the phone on 0115 981 99 11.

You can now access a wide range of Council services online with MyAccount!

Residents can now access a wide range of Council services online by using MyAccount, a helpful one-stop shop for information, advice and resources.

Accessed via Rushcliffe's website, you can use the platform to check the bin calendar, report issues to the council, pay for services or apply for additional support all from the same site.

Households can also manage their garden waste collections with MyAccount, meaning they can sign up, pay for additional green bins for their property and check when their next green bin collection is due, all in the same place.

Residents can register for the new online service by visiting [the MyAccount homepage](#) and creating an account linked to their home address.

These details will generate lots of helpful information relating to a property, including when their next grey, blue or green bin collections will take place, how to contact their relevant local councillors and quick links to report any issues in the Borough.

Once registered, residents can log back in at any time to access all the features and contact the council quickly and easily.

Those who register for the new online service will also be best placed to apply for a green bin in the coming months when the popular garden waste scheme launches for 2021.

New glass recycling facility now available in Lady Bay



A new glass recycling bring site is now available for residents in Lady Bay in West Bridgford.

The facility off Holme Road, adjacent to the Hook Skate Park, is now a further location to recycle and to assist householders to recycle even more effectively.

Brown, clear and green glass can now be recycled separately at the new facility, a process that means the products are 100% recycled

back into glass, as they are also collected colour separated by a specialist vehicle.

We are the collection authority for household waste in the Borough, with Nottinghamshire County Council and its contractors deciding policy on what can currently be recycled.

Rushcliffe's Cabinet Portfolio Holder for Neighbourhoods Cllr Rob Inglis met Mayor Cllr Sue Mallender and Ward Member Cllr Richard Mallender to view the new recycling site.

Richard and Sue said: It's great that many people go to recycle glass at the bring sites and now there is one in Lady Bay. It means the glass will be fully recycled back into bottles and jars.

The borough council are currently recycling more glass than ever, with people working from home more as a result of COVID-19 and many people choosing recyclable glass rather than non-recyclable plastic packaging.

Thanks to everyone in Lady Bay for choosing to reduce, reuse and recycle. The blue bin at home should be used for plastic bottles, paper and cardboard, yoghurt pots, margarine tubs, aluminium and steel cans.

Mayor Cllr Sue Mallender said: "We're pleased this will give residents even more opportunity to recycle glass. Please visit [Rushcliffe's website](#) to check what items can be placed in what bins and what products can be recycled at bring sites."

Celebrate this Halloween safely



The borough council are encouraging residents to celebrate the spooky season safely and ensure they're following local COVID restrictions as they enjoy Halloween this year.

It's important that everyone follows the rule of six outdoors and remembers Hands, Face, Space.

Support Local Businesses and Continue to Shop Locally, Shop Safely and support your favourite outlets

We have such brilliant local shops and other businesses in Lady Bay. Please continue to Shop Locally, Shop Safely and support local pubs, restaurants, shops and outlets with their COVID-19 secure practices.

You can still enjoy a bite to eat or drink at your favourite outlet, Rushcliffe's Environmental Health team are continuing to provide round the clock support and checks to business owners to adapt to secure COVID-19 practices.

This includes socially distanced tables, table service and safe outdoor areas to accommodate the rule of six, so there is still every opportunity to support local pubs and cafes.

J9 network seeking to find more safe spaces for domestic abuse victims



The Borough Council have pledged support for J9, a project seeking to protect and support domestic abuse victims.

Janine Mundy, a mother of two, was killed by her estranged husband whilst he was on police bail and use to sign off her text messages 'J9'.

In her memory the initiative was created to open doors to support and to create a network of safe places for survivors to speak out and get help.

Across the country many areas have a network of J9 signs identifying safe spaces where survivors seek help

and the borough council wish to make sure that these exist across the Borough too.

Therefore the initiative is offering free training to organisations across all sectors in the coming weeks so they can confidently offer support to victims by providing information about professional support or even the use of a quiet space to make a phone call.

Get in touch with MP Ruth Edwards to express your interest in attending - ruth.edwards.mp@parliament.uk

Volunteers needed to sustain vital community support



Rushcliffe Community and Voluntary Service (RCVS) is stepping up its urgent appeal for more volunteers, to counter the impact of COVID-19 in Nottinghamshire.

Almost 800 vulnerable people have been supported by RCVS since the coronavirus

lockdown started in March.

Services include helping with shopping or collecting prescriptions, transport for those who would otherwise be stuck at home, housekeeping, and telephone befriending to counter social isolation.

Almost 5,900 individual pieces of support have been provided in the Borough, Gedling and Broxtowe.

However, around 100 more volunteers are needed to meet ongoing demand. This is because two thirds of the 145 successfully recruited by RCVS earlier in the pandemic are no longer available.

As a result, the charity's voluntary transport scheme is providing essential journeys only, and there's a waiting list for the telephone befriending service.

Anyone interested in volunteering should call RCVS on 0115 969 9060 or email volunteer@rushcliffecvs.org.uk.

Have your say on future electric car charging points in Rushcliffe

The council is inviting residents to have their say on the facilities for electric vehicles in Rushcliffe, including factors which would encourage them to own, charge and maintain a



battery or plug-in hybrid vehicle.

Their views will help inform where the installation of charge points may be possible and help shape planning for potential facilities in line with local current or future capacity.

The survey takes just five minutes to complete, and gives you the opportunity to comment more widely on car charging in the Borough:

<https://www.surveymonkey.co.uk/r/RBCevcharging>

The survey will be closing on Monday, November 2.

All the latest information for residents is available on the Rushcliffe's webpages or over the phone on 0115 981 99 11.